

COMPANY POLICY

Integrated Quality, Environment, Safety, Energy Management System

With this document the general management of Stamperia Carcano Giuseppe S.p.A. defines the 'company policy' with specific reference to the integrated quality, environment and health/safety management system operating in the company.

The key points of this policy are:

- *confirmation and development of the ability to achieve customer satisfaction*
- *involvement and participation of all personnel in the realisation of an organisational process for the continuous improvement of our products;*
- *involvement of employees and provision of training tools, knowledge and information, necessary or appropriate, for the improvement of customer satisfaction;*
- *respect for safety at work and the environment towards internal and external third parties, in accordance with mandatory legislation*
- *implementation of a Quality Management System in accordance with the UNI EN ISO 9001 Standard with a planned, transparent and documented structure of company processes, in order to enable management that is capable of monitoring performance, guaranteeing continuous improvement in effectiveness and meeting the requirements, needs and expectations of customers and stakeholders;*
- *implementation of an Environmental Management System in accordance with the UNI EN ISO 14001 standard with dedicated resources and a planned, transparent and documented structure of the company processes that have environmental impacts, so as to achieve environmental management capable of effectively monitoring all environmental aspects, guaranteeing continuous improvement and meeting the requirements, needs and expectations of all stakeholders*
- *implementation of a Health and Safety Management System in accordance with Standard UNI ISO 45001 with dedicated resources and a planned, transparent and documented structure of the company processes that have a bearing on company safety, so as to achieve health and safety system management capable of effectively monitoring all aspects related to worker health and safety, to ensure continuous improvement and the fulfilment of the requirements, needs and expectations of all workers and stakeholders;*
- *attention of the company and all employees to energy saving through the correct use of energy and through the implementation of an energy management system based on the international UNI IEC EN ISO 5000 standards.*

With this corporate policy, Stamperia Carcano Giuseppe SpA intends to present itself as a company whose customers and all stakeholders, both external and internal, know that they can achieve reliability and excellence. At the level of delivered quality, we must make it our belief that the term 'Quality' means being, towards our customers, both a leader in the product and a partner in sharing success.

Environmentally, it means being able to produce in compliance with all mandatory laws and improving processes in order to reduce the environmental impacts.

Workers' health and safety means knowing how to construct and maintain a working environment that complies with safety regulations and is suitable for performing all planned work in safe conditions.

On the energy-saving side, it means on the part of the company to invest in less energy-consuming equipment or in devices that enable less and better consumption of existing equipment; on the part of all employees, a behaviour aimed at using energy more and more correctly.

Compliance with the integrated quality, environment and safety management system is the guarantee for the improvement of products and services, environmental and health/safety performance, provided and offered by Stamperia Carcano Giuseppe SpA.

The definition of company objectives, responsibilities and the correct application of the integrated Quality, Environment and Safety Management System, contribute, for company personnel, to creating security, a sense of belonging and knowledge of the importance of their role, establishing a company climate that stimulates all employees to seek continuous improvement